

Terms and Conditions for Ireland for Free TV Offer (for anyone who bought before 20th December 2019)

1. Available to new eligible customers taking Mix 240, Full House 240, Full House 360 or Full House 360 Sky Sports and Cinema bundles on a 12 month contract
2. Offer available from 15th November 2018 – 26th November 2018
3. Offer available Online & Virgin Media Retail Stores ONLY
4. The free TV offer is not available to existing customers purchasing an additional product
5. The free TV Offer is not applicable to customers who downgrade or cancellation
6. You must supply a valid email address and mobile number at sign-up
7. The free TV Offer is only available to residents of the Republic of Ireland who are at least 18 years of age.
8. These terms and conditions will apply together with the terms and conditions governing the Customer's use of the components included in the bundle
9. If you cancel your contract before installation or within 28 days of your services being installed you will not be entitled to the TV.
10. Limited to one Free TV per household
11. Offer is non-transferable
12. No cash alternative. Model may vary
13. TV (LG 32" LK610B Smart Full HD) will be dispatched after 5 working days of the following conditions being met: 1) **28** days after installation 2) After your first bill is paid in full
14. TV delivery is via Kuehne & Nagel Ireland Ltd, an approved third-party partner.
15. Availability subject to stock.
16. Should the device be damaged in transit contact Virgin Media Customer Service within 48 hours of signing for the parcel to receive a replacement. Up to 28 days after date of receipt, If the TV is faulty, Customer should call Virgin Media Customer Service and Virgin Media will replace the TV. Outside these timescales, a warranty of 1 year is provided by the manufacturer, customer must contact the manufacturer directly
17. Offer ends 26/11/2018

Terms and Conditions for Ireland for Free TV Offer (for anyone who purchased on or after the 20th December 2018)

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8. These terms and conditions will apply together with the terms and conditions governing the Customer's use of the components included in the bundle
9. If you cancel your contract before installation or within 28 days of your services being installed you will not be entitled to the TV.
10. Limited to one Free TV per household
11. Offer is non-transferable
12. No cash alternative. Model may vary
13. TV (LG 32" LK610B Smart Full HD) will be dispatched on the 31st Jan 2019, provided your first bill is paid in full
14. TV delivery is via Kuehne & Nagel Ireland Ltd, an approved third-party partner.
15. Availability subject to stock.
16. Should the device be damaged in transit contact Virgin Media Customer Service within 48 hours of signing for the parcel to receive a replacement. Up to 28 days after date of receipt, If the TV is faulty, Customer should call Virgin Media Customer Service and Virgin Media will replace the TV. Outside these timescales, a warranty of 1 year is provided by the manufacturer, customer must contact the manufacturer directly
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