LONG Terms & Conditions – Mobile SIM Only €15 for Life

1. Offer Overview

This offer provides a SIM-only mobile plan for €15 per month for life, subject to the following terms and conditions.

2. Eligibility

- Offer available to new and existing Virgin Media residential customers.
- Offer end date 07/08/2025
- Customers must sign up for a 12-month contract to avail of this offer.
- Offer applies to personal use only and is not available for commercial or business use.

3. Inclusions

- Unlimited calls & texts in Ireland & EU
- Unlimited data in Ireland
- 32GB EU roaming included
- The service is subject to network availability and coverage.

4. Contract and Billing

- A 12-month minimum contract applies.
- Monthly payments of €15 will be charged via direct debit or another agreed-upon payment method.
- If a payment fails, services may be restricted until the outstanding balance is paid.

5. Cancellation & Early Cancellation Fees

- If the contract is cancelled before the 12-month period, or you are disconnected for nonpayment or conduct ,you will be charged an early cancellation fee. This will be applied as a lump sum charge. The cancel fee is calculated by multiplying the monthly recurring cost of your price plan by the remaining time left to in the contact term/the contract end date, where applicable. This does not apply when cancelling within the 14-day cooling off period or after the minimum contract term has ended. Click here for full terms and conditions.
- After the 12-month contract ends, the plan continues on a rolling monthly basis unless cancelled by the customer.
- If the service is discontinued by the provider, reasonable notice will be given. For further information please see Virgin Media Ireland General Terms and Conditions. Click <u>here</u> for full terms and conditions.

6. Price Guarantee

- The €15 per month price is guaranteed for the lifetime of the customer's account, as long as the terms of the contract are met.
- The offer is non-transferable and cannot be assigned to another account.

7. Changes to Terms

- The provider reserves the right to amend these terms and conditions with prior notice to customers where necessary.
- Any updates will be communicated via email or SMS.

8. Customer Support & Queries

• For support, billing inquiries, or changes to the account, customers can contact our support team via phone, email, or online chat.

By signing up for this offer, you agree to these terms and conditions. Failure to adhere to these terms may result in service restrictions or termination.