

### **12 Prizes of Christmas Competition Terms 2023**

	<b>Terms and Conditions</b>
1.	The promoter of this competition is Virgin Media Ireland Limited, Macken House, 39/40 Mayor Street Upper, Dublin 1 (hereinafter referred to as "Virgin Media") unless otherwise stated.
2.	Participation in Virgin Media competitions denotes acceptance of these Terms and Conditions and any additional competition specific terms and conditions which may be advertised. Any person found to be in disregard of these Terms and Conditions will be disqualified automatically.
3.	The competition will run from Thursday 14 <sup>th</sup> of December 2023 to Monday 18 <sup>th</sup> of December 2023. The winner will be contacted by Tuesday 19 <sup>th</sup> December 2023. The winner must confirm acceptance of prize by responding within the period set out in the email, otherwise a replacement winner will be chosen.
4.	Unless stated otherwise, competition entrants must be residential Virgin Media Customers and/or Virgin Media mobile customers who are over 18 years of age and be residents of the Republic of Ireland in order to qualify as the prize winner ("Eligible Entrants").
5.	Virgin Media competitions are not open to Virgin Media employees, contractors, agents, their immediate family members or of any associated companies including (but not limited to) the competition promotional partner(s) and phone/text line service providers, or any companies associated with Virgin Media or the competition.
6.	<p>Eligible Entrants must enter by:</p> <ul style="list-style-type: none"> <li>A. Clicking on the link in the Virgin Media email which will direct to the Virgin Media webpage.</li> <li>B. Entering your First name, surname and email address.</li> <li>C. Answering the following competition question on <a href="https://www.virginmedia.ie/christmascomp">https://www.virginmedia.ie/christmascomp</a>:  Which of these is one of Santa's reindeer?  A) Richard B) Branson C) Rudolph</li> <li>D. Select one prize from the options provided. The prize options are the following:</li> </ul>

	<ul style="list-style-type: none"> <li>• Netflix digital voucher for €107.88 (amount is equal to Netflix subscription for 1 year)</li> <li>• Disney+ digital voucher for €109.90 (amount is equal to Disney+ subscription for 1 year)</li> <li>• Apple digital voucher for €119.88 (amount is equal to AppleTV subscription for 1 year)</li> <li>• Paramount+ digital voucher for €98.00 (amount is equal to Paramount+ subscription for 1 year)</li> <li>• Amazon digital voucher for €188.01 (amount is equal to Amazon Prime subscription for 1 year)</li> <li>• Just Eat digital voucher for €50</li> <li>• JBL Home Sound Bar - Bar 300 model</li> <li>• One Xbox Series S</li> <li>• One PlayStation 5: (disc drive version)</li> <li>• One Apple iPhone 15 mobile phone</li> <li>• One Samsung Flip 5 mobile phone</li> <li>• One Google Pixel 8 mobile phone</li> </ul> <p>E. Enter in Virgin Media customer account number (please refer to point 4 for reference to Eligible Entrant).</p> <p>F. Tick the over 18's tick box.</p> <p>G. Tick the box confirming agreement of Virgin Media terms &amp; conditions.</p>
7.	All competition entries must be received by Virgin Media in the required format before the advertised closing dates. Neither Virgin Media nor its affiliated entities are responsible for printing or typographical errors in any materials relating to Virgin Media promotions; fraudulent, lost, late, misdirected, incomplete or altered entries; or entries which are processed late or incorrectly or are lost due to computer or other technical malfunction.
8.	Use of a false name, address or supply of inaccurate information by a competition entrant will disqualify them from winning or receiving any prize.
9.	In the event of fraud, abuse, and/or an error affecting the proper operation of this competition, Virgin Media reserves the right to terminate this competition, amend these terms & conditions, or disqualify any entrant.
10.	In the event of any dispute regarding the rules, conduct or the results of a competition the decision of Virgin Media will be final, and no correspondence shall be entered into.
11.	The winning entrant will be selected at random from valid entries.
12.	Prizes are limited to one prize per household.

13.	<p>There will be 12 winners of the 12 Prizes of Christmas competition:</p> <ul style="list-style-type: none"> <li>• One winner will receive one emailed monetary digital gift card ( to the email provided by the winner) to the value of one hundred and seven euro and eighty eight cent only (€107.88) equal to 1 year Netflix subscription, subject to <a href="#">Netflix Terms and Conditions:help.netflix.com/legal/giftcardandbalanceterms</a></li> <li>• One winner will receive one emailed monetary digital gift card ( to the email provided by the winner) to the value of one hundred and nine euro and ninety cent only (€109.90) equal to 1 year Disney+ subscription, subject to Disney+ Terms and Conditions : <a href="#">Disney+ subscription cards (disneyplus.com)</a></li> <li>• One winner will receive one emailed digital monetary gift card (to the email provided by the winner) to the value of one hundred and nineteen euro and eighty-eight cent only (€119.88) equal to 1 year AppleTV subscription, subject to AppleTV Terms and Conditions: <a href="#">AppleTV terms and conditions</a></li> <li>• One winner will receive one emailed digital gift card ( to the email provided by the winner) to the value of nighty eight euro only (€98.00) equal to 1 year Paramount+ subscription , subject to Paramount + Terms and Conditions : <a href="#">Paramount   Paramount+ Subscription Terms (viacomcbs.legal)</a></li> <li>• One winner will receive one emailed digital monetary gift card ( to the email provided by the winner) to the value of one hundred and eight euro and eighty one cent only (€188.01) which is equal to 1 year Amazon Prime subscription , subject to Amazon Prime Terms and Conditions: <a href="#">Amazon Prime gift card terms and conditions</a></li> <li>• One winner will receive one emailed digital monetary voucher (emailed to the email provided by the winner) for JustEat, to the value of fifty euro only (€50), subject to JustEat Terms and Conditions: <a href="#">Terms and Conditions (just-eat.ie)</a></li> <li>• One winner will receive a JBL Home Sound Bar – Bar 300 model</li> <li>• One winner will receive a Xbox Series S</li> <li>• One winner will receive a PlayStation 5 – disc drive version</li> <li>• One winner will receive a iPhone 15 128GB Black mobile</li> <li>• One winner will receive a Google Pixel 8 128GB mobile</li> <li>• One winner will receive a Samsung Galaxy Flip5 mobile</li> </ul>
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	<p>Original manufacture warranty applies to the JBL Home Sound Bar, Xbox Series S, the PlayStation 5 (disc drive version), the iPhone 15 128GB Black mobile phone , the Google Pixel 8 128GB mobile phone and the Samsung Galaxy Flip5 mobile phone.</p> <p>For the avoidance of doubt, Virgin Media shall not provide any additional warranty in respect of the above items. Any issues regarding the prizes shall be a matter between the prize winner and manufacturer.</p> <p>Prize is subject to availability.</p>
14.	The winner will be contacted via the contact details provided which could include email, telephone or a social media platform such as Facebook.
15.	Virgin Media will endeavour to deliver the prize to the winner within 30 days of winning. Where this is not possible the winner will be notified.
16.	Where a prize is to be provided by a third party or agent, Virgin Media accepts no responsibility for the supply, non-supply, purported delay in supply of the prize including the failure of the winner to receive ownership of or use of the prize.
17.	Unless otherwise stated, all taxes, insurance, fees and surcharges on any prize are the sole responsibility of the winner.
18.	Acceptance of the prize by the winner constitutes permission for Virgin Media to publish their name, a photograph and their competition entry for the purposes of advertising and publicity in such media as Virgin Media may choose without additional compensation. Any personal data relating to competition entrants will be used in accordance with current Irish data protection legislation. Please see our privacy policy for more information <a href="https://www.virginmedia.ie/terms/privacy-policy/">https://www.virginmedia.ie/terms/privacy-policy/</a> .
19.	Entrant's contact details and any other information provided by the entrant will be collected, stored and processed for the purposes of administering and assessing the promotion and will be retained by Virgin Media for a reasonable period after the competition closes to assist Virgin Media in fulfilling the promotion and to deal with any queries on the promotion. For the purposes of administration of the competition prize, we are contractually required to share the winning entrant(s) personal data with the competition promotional partners.
20.	Neither Virgin Media nor its agents accept any responsibility whatsoever for any death, injury or other damage, loss, expense or liability arising as a result of taking a prize. Nor will Virgin Media have any liability or responsibility for any claim arising in connection with participation in any Virgin Media competition or in connection with any of the prizes rewarded.
21.	Virgin Media reserves the right to cancel, terminate, modify or suspend a competition and/or vary competition rules at any time without prior notice.

22.	This promotion is governed by Irish law and is subject to the exclusive jurisdiction of the Irish courts.
23.	<b>Prizes are non-transferable and will only be awarded to the winner.</b> There will be no cash substitute for the stated prize. If, due to circumstances beyond its control a prize becomes unavailable, Virgin Media reserves the right to substitute a prize of equal value or change prize details without notice. All prizes, including holiday travel dates, are subject to availability. Virgin Media will not be responsible for failure to use prize within the timeframe.