



Job Title: Platform & Network Operations Graduate Engineer

Reporting To: Business Operations Manager IE

Duration: 1 year

Location: Goldenbridge Industrial Estate

About Virgin Media:

At Virgin Media, we've got a very different way of looking at the world - and it shows in what we're like as a place to work. We think work should be fun - because fun is what our customers demand from our services. So you'll be joining a bunch of people who are free-spirited, capable of coming up with their own ideas, and given free rein to put their talents to their best use. But besides being all about fun, we're also deadly serious when it comes to putting our customers first! Whether it's TV, mobile, home phone or super-fast broadband services, at Virgin Media Ireland we're 110% focused on making our customers lives easier, richer and a little bit more fun.

It's not a nine-to-five, clock in and tune out sort of place. And there's no corporate mask to put on at the door - you can just be yourself. We're hard working, but in it together. Creating something special. Because let's face it. If you don't love what you do, it's time to do something else. Join us.

About the Role:

This is a role within the Virgin Media Ireland Core Network Operations team. This team is responsible for the delivery, operation and maintenance of Virgin Media's Core network and Service Delivery Platforms.

The successful nominee will work with the platform and network operational teams to assist with day to day activities, preventative maintenance, troubleshooting issues, problem management and incident resolution. The role will involve working with Voice, Video & B2B Core Network teams.

The Person:

- Pro-active attitude and eagerness to learn
- An engineer to the core. Likes to make things better. Likes to automate out inefficiencies
- Advocate of the [Virgin brand values](#)
- Challenges the status quo
- Firm interest in the industry and proven interest in personal development in this area
- Proven quick learner

- Flexible and prepared to work in a fast moving often challenging environment
- Strong attention to detail
- Team player
- Strong communication, presentation and interpersonal skills
- Enjoys what they do and likes to have a fun doing it

Competencies Required:

- Minimum third level degree in an Engineering, Electronics or Telecommunications subject
- An Upper second-Class Honours degree or higher
- Full understanding of the 7 Layer OSI model
- CCNA understanding preferable
- An understanding of Radio Frequency fundamentals preferable
- Good knowledge of switching, storage networking, routing, Wi-Fi, network load balancing, network optimization, VPN, WAN and MPLS
- Good understanding with Cisco switches, routers, hands on experience with the Software Defined Networks
- Good understanding of Microsoft Server operating systems and server hardware
- Proficient in a scripting language
- Knowledge of networking protocols (OSPF, IPv4, IPv6, IS-IS, BGP etc.)
- Any knowledge of voice and video protocols and standards an advantage
- Ability to work out of hours in exceptional circumstances

Join and you'll be part of the Virgin Media family. You can trust us to do the right thing by you. We're a great place to work – and we offer impressive benefits too. Get ready for a generous holiday allowance, contributory pension, and, of course, discounts on our fantastic mobile, broadband and cable.

Ready to TURN IT ON? Apply <https://virg.in/VMIgrads>

Closing date for the graduate applications is 31st January 2018!

Not your ideal job? Visit our career page to view all of our other open vacancies; <http://www.virginmedia.ie/careers>

Virgin Media is an equal opportunities employer. Having a diverse workforce is critical to the success of our business.