

Job Details

Reports to: Network Planning & Design Manager

Title: GIS Network Inventory Manager

Location: Dublin

Duration: Permanent position

About Virgin Media:

At Virgin Media, we've got a very different way of looking at the world - and it shows in what we're like as a place to work. We think work should be fun - because fun is what our customers demand from our services. So you'll be joining a bunch of people who are free-spirited, capable of coming up with their own ideas, and given free rein to put their talents to their best use. But besides being all about fun, we're also deadly serious when it comes to putting our customers first! Whether it's TV, mobile, home phone or super-fast broadband services, at Virgin Media Ireland we're 110% focused on making our customers lives easier, richer and a little bit more fun.

It's not a nine-to-five, clock in and tune out sort of place. And there's no corporate mask to put on at the door – you can just be yourself. We're hard working, but in it together. Creating something special. Because let's face it. If you don't love what you do, it's time to do something else. Join us.

About the Role:

Working as GIS Manager your responsibilities will focus on leading a skilled team of GIS Analysts and Administrators in conjunction with managing network assets for Virgin Media telecommunication infrastructure, in Ireland.

Responsibility will include maintaining quality network mapping and address data records, supporting Customer Care teams, as well as optimising Sales opportunities through accurate and accessible network data.

Key to the success of this new role will be a methodical approach to protecting existing network records, as well developing clever and creative ways to share network information for wider (non GIS) internal community.

Specific Tasks/ Duties:

- Managing staff in a team environment with the ability to oversee and manage complex GIS platform related projects.
- Engagement with Planning, Sales & Marketing teams in the development of network expansion business cases based upon town, region and spatial analysis.
- Accountability for frequent network inventory reporting to external governmental organisations (ComReg & DCCA).
- Responsibility for new premise network additions to footprint and the associated accuracy of that geographic data
- Accountable for maintaining accurate national address data and the business system interfaces, dependent upon this data.

- Maintenance of up to date and accurate as-built records within the GE Smallworld platform, through a structured build feedback mechanism.
- Ownership of GE Smallworld database support, ensuring support partner obligations are adequately met within SLA.
- Provision of support for new initiatives which will leverage GIS database to develop smart tools ultimately improving customer experience and growing the network footprint.
- Adherence to Virgin Media Ireland's GDPR responsibilities when managing and maintaining private data.

The Person:

The successful candidate will be methodical and disciplined in managing workload and meeting deadlines. In conjunction with a proactive team ethos, this role will demand strong analytical qualities and a creative nature that facilitates knowledge building by other non-technical stakeholders.

They will have:

- Ability to communicate at all levels of management, to articulate and negotiate on key construction and network build legal and permission issues.
- Capable of influencing others.
- Good working knowledge of GE Smallworld product and GIS systems generally.
- Capable of proactively managing their own work and the work of the department.
- Strong IT literacy with ability to analyse sizeable data, efficiently and quickly.
- Minimum 5 years previous experience working in a GIS Department.
- Methodical approach to workload, process oriented and a strong can do attitude
- Experienced in the use of GIS databases
- Experienced in the management of data across an entire project lifecycle

Required qualifications, experience and attributes:

- BSc qualified in a Computer Science or Geographic based discipline
- Preferably holding postgraduate GIS qualification

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