

Life's easier with Direct Debit

You can save time and hassle

No messing around with cheques, cash or credit cards here. Instead, your bill is paid automatically by your bank, so you don't need to do a thing.

You can have peace of mind

Direct Debit is the simplest way to make sure your bill is paid in full and on time each month.

3 EASY WAYS to sign up

- 1 Simply go to virginmedia.ie and, if you're not already signed up to My Virgin Media, follow the instructions to register. Once you are registered you will have easy, safe and secure access to your account and you can set up a Direct Debit by completing the 'SEPA Direct Debit online form'.
- 2 Fill in the Direct Debit mandate below and post it back to us at Virgin Media Ireland, Macken House, 39/40 Mayor Street Upper, Dublin 1, D01 C9W8.
- 3 If you prefer you can call us on 1908. All you need to have to hand is your Virgin Media account number and your IBAN bank details.

Just to note:

If setting up Direct Debit on a joint account, or a non-IE bank account you must complete and return the mandate.

SEPA Direct Debit Mandate

Name of Creditor: Virgin Media Ireland

Address of Creditor: Macken House,
39/40 Mayor Street Upper, Dublin 1, D01 C9W8

Creditor identifier: IE42SDD992847

By signing this mandate, you authorise Virgin Media to send instructions to your bank to debit your account in accordance with the instruction from Virgin Media. As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank.

Please complete all fields marked *

To be completed by Virgin Media/For Office Use
Only Unique Mandate Reference (UMR):

Bank Account to be debited:

Type of Payment: Recurrent

*IBAN/ Account No:

*1st Customer Name: _____

*Customer Address: _____

2nd Customer Name: _____

*Signature 1: _____

Signature 2: _____

*Date:

Date:

Please complete and return this mandate to Virgin Media (the Creditor)

For Information Purposes Only

Virgin Media Mobile customer account number:

Customer Contact Number:

The amounts are variable and may be debited on various dates in accordance with your billing frequency.