

Terms and Conditions for Ireland for Google Home and Google Home Mini Offer

1. Google Home is available free to new eligible customers taking Mix 250, Full House 250, Full House 500 bundles on a 12 month contract, Google Home Mini available free to new eligible customers taking Naked 250, Naked 360 and Naked 500 bundles on a 12 month contract
2. Offer available from 14th November 2019 – 2nd December 2019
3. Offer available Online & Virgin Media Retail Stores ONLY
4. The Google Home and Google Home Mini offer is not available to existing customers purchasing an additional product
5. The free Google Home or Google Home Mini offer is not applicable to customers who downgrade or cancellation
6. You must supply a valid email address and mobile number at sign-up
7. The Google Home or Google Home Mini offer is only available to residents of the Republic of Ireland who are at least 18 years of age.
8. These terms and conditions will apply together with the terms and conditions governing the customer's use of the components included in the bundle
9. If you cancel your contract before installation or within 28 days of your services being installed you will not be entitled to the Google Home or Google Home Mini offer.
10. Limited to one Google Home or Google Home Mini per household
11. Offer is non-transferable
12. No cash alternative. Model may vary
13. The Google Home or Google Home Mini will be dispatched after 5 working days of the following conditions being met: 1) **28** days after installation 2) After your first bill is paid in full
14. For orders placed after 21st November: Virgin Media cannot guarantee the delivery of the free Google Home or Google Home Mini gift before 24th December 2019.
15. Google Home and Google Home Mini delivery is via Kuehne & Nagel Ireland Ltd, an approved third-party partner.
16. Availability subject to stock.
17. Should the device be damaged in transit contact Virgin Media Customer Service within 48 hours of signing for the parcel to receive a replacement. Up to 28 days after date of receipt,
18. If the Google Home or Google Home Mini is faulty, Customer should call Virgin Media Customer Service and Virgin Media will replace the device. Outside these timescales, a warranty of 1 year is provided by the manufacturer, customer must contact the manufacturer directly
19. Offer ends 02/12/2019
20. Where a customer has purchased one of the Virgin Media Smart Home Packs; the delivery of the Free Google Home or Google Home Mini will be sent separately in the time specified in point 15