



## Standard Virgin Mobile Rates

<b>National Out of Bundle Rates*</b>	<b>Rates</b>
National Landlines	25c per minute
National Mobiles	25c per minute
National Texts	10c per text
Data per MB	1c per MB
Calls to Virgin Media Customer Care (1908)	Free
Voicemail	Free

<b>Non-Geographic Number Out of Bundle Rates**</b>	<b>Rates</b>
1850	25c per minute
1890	25c per minute
0818	25c per minute
076	4c per minute

<b>International ~</b>	<b>Rates</b>
EU	22.99c per minute
USA and Canada	30c per minute
Europe Zone 1	35c per minute
Europe Zone 2	90c per minute
Oceania, Asia, Middle East, South Africa Fixed & Mobile	60c per minute
Central America, Argentina Fixed & Mobile	60c per minute
ROW (Rest Of World)	€2.30 per minute
Skyphone (Satellite)	€8.90 per minute
Iridium Network (Satellite)	€6.00 per minute
EU texts	7.26c per text
International Texts	25c per text

<b>Premium Rate Calls</b>	<b>Rates</b>
1512 Premium Rate Voice	50c per call
1513 Premium Rate Voice	70c per call
1514 Premium Rate Voice	90c per call
1515 Premium Rate Voice	€1.20 per call
1516 Premium Rate Voice	€1.80 per call
1517 Premium Rate Voice	€2.50 per call
1518 Premium Rate Voice	€3.50 per call



1520 Premium Rate Voice	30c per minute
1530 Premium Rate Voice	50c per minute
1540 Premium Rate Voice	70c per minute
1550 Premium Rate Voice	€1.20 per minute
1559 Premium Rate Voice	€1.20 per minute
1560 Premium Rate Voice	€1.80 per minute
1570 Premium Rate Voice	€2.40 per minute
1580 Premium Rate Voice	€2.95 per minute
1590 Premium Rate Voice	€3.50 per minute
1598 Premium Rate Voice	€3.50 per minute
1599 Premium Rate Voice	€3.50 per minute

Short Code Text Messages	Rates
50XXX	Free
51XXX	Up to 15c per text
53XXX	Up to 80c per text
57XXX	80c or above

Directory Enquiries & Other Rates	Rates
11811 Eir Ireland	€2.99 set up fee & €2.99 per minute
11850 Conduit Ireland	€3.99 set up fee & €2.99 per minute
11860 Conduit International	€3.99 set up fee & €3.29 per minute
11888 Directory Enquiries	49c set up fee & 49c per minute
11890 Directory Enquiries	€2.99 set up fee & €1.29 per minute
11891 Directory Enquiries	€1.99 set up fee & 69c per minute
Pager	36c per minute
Freefone 1800	Free
Call Divert to Voicemail	Free
Call Divert to another number	25c per minute
Emergency Calls to 999 and 112	Free
Direct Debit Failure Fee	€10



## **International Calling Zones:**

**EU :** Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech-Republic, Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Spain, Saint Martin, Slovakia, Slovenia, Sweden, UK.

**Europe Zone 1:** Andorra, Faroe-Islands, Greenland, Monaco, San-Marino, Switzerland, Vatican-City.

**Europe Zone 2:** Albania, Algeria, Armenia, Azerbaijan, Belarus, Bosnia – Herzegovina, Egypt, Georgia, Israel, Kazakhstan, Kyrgyzstan, Macedonia, Montenegro, Moldova, Morocco, Russia, Serbia, Tajikistan, Tunisia, Turkey, Turkmenistan, Ukraine, Uzbekistan.

**Oceania, Asia, Middle East, South Africa Fixed & Mobile:** Australia, Bahrain, China, Christmas Island, Hong Kong, Indonesia, Japan, Jordan, Kuwait, Lebanon, Malaysia, New Zealand, Norfolk Island, Oman, Palestine, Philippines, Pitcairn Islands, Saudi Arabia, Singapore, South Africa, Syria, Taiwan, Thailand, United Arab Emirates, Vietnam.

**Central America, Argentina Fixed & Mobile:** Anguilla, Antigua and Barbuda, Argentina, Bahamas, Barbados, Bermuda, British Virgin Islands, Cayman Islands, Dominica, Dominican Republic, Grenada, Jamaica, Mexico, Montserrat, Puerto Rico, St. Kitts and Nevis, St. Lucia, Trinidad and Tobago, Turks and Caicos Islands.

**Rest of World:** Remaining fixed and mobile destinations not listed above.

**Skyphone:** Skyphone Atlantic East, Skyphone - Atlantic West, Skyphone - Indian Ocean, Skyphone - Pacific Ocean.

\* All rates are inclusive of VAT. All conditions and prices apply to calls made within the Republic of Ireland, to other Irish numbers. All calls made using an international prefix, including calls to Northern Ireland, are classed as international calls.

\*\* All rates are inclusive of VAT. Non-Geographic Calls are included within the bundle. Standard out of bundle rates apply once the bundle is consumed.

~ All International calls, excluding calls to the UK, are subject to a minimum call charge of 1 minute, per second billing applies thereafter. 'EU' includes all EU countries, EEA countries and outermost territories.



## Roaming Rates

### While Roaming in EU

EU Out of Bundle Rates	Rates
Calls to home & EU Landlines	25c per minute
Calls to home & EU Mobiles	25c per minute
Calls to Zone 2 & Rest of World	€1.99 per minute
Receiving a call	Free
Texts to home & EU Mobiles	10c per text
Texts to Zone 2 & Rest of World	2.4c
Data per MB	0.41c per MB
Calls to Virgin Media Customer Care (1908)	Free
Voicemail	Free

Surcharges when EU Roaming Fair Usage Exceeded	Rates
Data per GB when EU Roaming Data Cap exceeded	€4.24 per GB
Usage for Non-Periodic travel - Data	€4.24 per GB
Usage for Non-Periodic travel – Minutes	3.9c per minute
Usage for Non-Periodic travel – Texts	1.2c per text

### Calls while Roaming in Zones 2 and Rest of World\*\*\*

When you are Roaming in...	Cost to make a call home or to a country in Zone 1 EU	Cost to make a call to other country in Zone 2 & Rest of World	Cost to receive a call
Zone 2 (USA & Canada)	€1.99 per minute	€1.99 per minute	99c per minute
Rest of World	€2.50 per minute	€2.50 per minute	€1.99 per minute

### Texts & Data while Roaming in Zones 2 and Rest of World

When you are Roaming in...	To Send a Text Message to any country	To receive a Text	Data cost per MB
Zone 2 (USA & Canada)	40c per Text	Free	€7.00 per MB
Rest of World	40c per Text	Free	€7.00 per MB

### Other Calls (Voicemail & Customer care)

When you are Roaming in...	To access your Voicemail	To Call Customer Care (+353 89 619 1908)
Zone 2 (USA & Canada)	€1.99 per minute	Free
Rest of World	€2.50 per minute	Free



### International Roaming Zones:

**EU:** Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Martin (French Part), Slovakia, Slovenia, Spain (including Canary Islands), Sweden, United Kingdom.

### **Roaming Zone 2:** Canada & USA

**Roaming Rest of World :** Afghanistan, Albania, Algeria, Andorra, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia-Herzegovina, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo (Zaire), Congo, Costa Rica, Cote de Ivoire, Cuba, Djibouti, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Equatorial Guinea, Ethiopia, Falkland Islands, Fiji, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libyan Arab Jamahiri, Macao, Macedonia, Madagascar, Malawi, Malaysia, Maldives, Mali, Mauritania, Mauritius, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nepal, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Republic of Korea, Russia, Rwanda, Saint Kitts and Nevis, Samoa, Sao Tome and Principe, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Singapore, Solomon Islands, Somalia, South Africa, Sri Lanka, St Lucia, St Vincent and the Grenadines, Sudan, Suriname, Swaziland, Switzerland, Syrian Arab Republic, Taiwan, Tajikistan, Tanzania, Thailand, Timor-Leste, Togo, Tonga, Trinidad and Tobago, Tunisia, Turkey, Turkmenistan, Turks and Caicos Islands, Uganda, Ukraine, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia, Zimbabwe.

\*\*\* When roaming outside of EU per minute billing applies to all roaming calls made and received.

Information correct as of September 1<sup>st</sup> 2020.