

Your bill made easy. Very easy.





Please note the bill shown is an example and the bill that you receive may not be exactly the same.

Welcome to your First Bill

We want to make it easy for you to understand your bill. This guide will help you through your first bill.

Your first bill will cover monthly charges from the date your services begin, and will include activation and installation fees where applicable.

My Bill Summary

- A This is your Virgin Media Account Number
- **B** The Issue Date This is the date the bill was issued.

C Balance brought forward

As this is your first bill, you won't have to worry about a balance being brought forward but we just wanted to make you aware of this for your next bill. Any balance due from previous bill(s) will live here.

D Total amount due

Here you're shown the amount due for payment.

E This is the Date your Payment is Due

You can pay your bill by Direct Debit and online through your My Virgin Media account

For more information see virginmedia.ie/billing

Company Registration No. 435668 IBAN IE62 AIBK 9312 6802 0213 87 Account Numbe JOE SMITH Bill Issue Date1 45 WILLOW DRIVE Page CLOONACUR Summary of Charges

Before this bill

(see page 3)

This months charges

This period's total

Total amount due

Balance brought forward

Other charges (see page 4)

Your Virgin Media service charge

LETTERKENNY DONEGAL D12 3456

Bill Details for June 2023

Welcome to Virgin Media.

This is your first bill. If you have any questionsabout your bill, we have a handy first billexplainer.

Head to virginmedia ie/firsthill to check it out.hopefully you'll find it helpful



Failure to pay your account in full may result in loss of service. Re-activation of your service could take up to 7 days and will incur a fee.

D->

www.virginmedia.ie

Registered in Ireland

1234567

1 of 4

€0.00

€78.00

€00.00

€78.00

€78.00

B → 7 Jun 2023

VAT Number: IE9661858K BIC AIBKIE2D

Macken House, 39/40 Mayor Street Upper, Dublin 1, D01 C9W8

Freenhone 1908 Virgin Media Ireland Limited

Bill Details

F Monthly Charges

Services are billed in advance, so you'll see in this example that the billing period runs from 15th June -14th July. That is the usual monthly charges each month.

G Broadband

This is your Virgin Broadband, the price in this section is before any discounts are applied. They will show in the savings and discounts section if applicable.

H Television

This is where your Virgin TV services and any premiums will appear.

I Savings & Discounts

Discounts applied to your bill appear here. You can have more than one discount active at the same time.

J Any Other Charges?

Any additional charges will be displayed here. For example, an installation or an activation fee will show as a 'one time charae' on vour bill.

Bill Details for June 2023

Account number 1234567 | Bill number 123456789

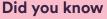
YOU JOINED US ON 15TH JUNE:

- We activated and started charging for your new services.

YOUR VIRGIN MEDIA SERVICE CHARGES

BROADBAND	E	
Description	Dates	Amount
500Mb Broadband ←G	15 June - 14 July 23	70.00
Total for Broadband Service Ch	arges	€70.00

TELEVISION			
Description	U	Dates	Amount
Virgin Media Loaded TV	¥	15 June - 14 July 23	34.00
Total for Television Service Charges		€34.00	
	0		
SAVINGS AND DISCOUN	TS K		
Description		Dates	Amount
€26 off for 12 months		15 June - 14 July 23	-26.00
Total for Savings	And Discounts		€26.00
Total for Savings	And Discounts		€26.00
Total for Savings A Your total Virgin N		harges	€26.00 €78.00
		narges	
		harges	
Your total Virgin N	Aedia service cl	narges Dates	
Your total Virgin N OTHER CHARGES	Aedia service cl		€78.00
Your total Virgin N OTHER CHARGES Description	Aedia service cl		€78.00 Amount
Your total Virgin N OTHER CHARGES Description	Aedia service cl		€78.00 Amount
Your total Virgin N OTHER CHARGES Description	Aedia service cl		€78.00 Amount
Your total Virgin N OTHER CHARGES Description N/A	Aedia service cl		€78.00 Amount 00.00



You can log in to virginmedia.ie/myvirginmedia to view your bills and manage your account. All you need is this account number to register.



Any Questions?

If you've got any questions about billing you can check out the dedicated support section on our website at virginmedia.ie/billing. All of the ways to get in touch are also virginmedia.ie/contact

