



**Your bill made easy.  
Very easy.**



Please note the bill shown is an example and the bill that you receive may not be exactly the same.

# Welcome to your First Bill

We want to make it easy for you to understand your bill. This guide will help you through your first bill.

Your first bill will cover monthly charges from the date your services begin, and will include activation and installation fees where applicable.

## My Bill Summary

### A This is your Virgin Media Account Number

### B The Issue Date

This is the date the bill was issued.

### C Balance brought forward

As this is your first bill, you won't have to worry about a balance being brought forward but we just wanted to make you aware of this for your next bill. Any balance due from previous bill(s) will live here.

### D Total amount due

Here you're shown the amount due for payment.

### E This is the Date your Payment is Due

You can pay your bill by Direct Debit and online through your My Virgin Media account.

For more information see [virginmedia.ie/billing](https://www.virginmedia.ie/billing)

Bill Details for June 2023

www.virginmedia.ie  
Freephone 1908  
Virgin Media Ireland Limited  
Macken House, 39/40 Mayor Street Upper,  
Dublin 1, D01 C9W8  
Registered in Ireland  
Company Registration No. 435668  
VAT Number: IE9661858K  
BIC AIBKIE2D  
IBAN IE62 AIBK 9312 6802 0213 87

Account Number 1234567  
Bill Issue Date 7 Jun 2023  
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JOE SMITH  
45 WILLOW DRIVE  
CLOONACUR  
LETTERKENNY  
DONEGAL  
D12 3456

Welcome to Virgin Media,  
This is your first bill. If you have any questions about your bill, we have a handy first billexplainer.

Head to [virginmedia.ie/firstbill](https://www.virginmedia.ie/firstbill) to check it out, hopefully you'll find it helpful.

### Summary of Charges

Before this bill	Amount
Balance brought forward	€0.00
This month's charges	
Your Virgin Media service charges (see page 3)	€78.00
Other charges (see page 4)	€00.00
<b>This period's total</b>	<b>€78.00</b>

**Total amount due €78.00**

Please pay by 21 Jun 2023  
Recent payments may not have been deducted from the balance on this bill. If not, they will appear on your next bill.

Failure to pay your account in full may result in loss of service. Re-activation of your service could take up to 7 days and will incur a fee.

## Bill Details

### F Monthly Charges

Services are billed in advance, so you'll see in this example that the billing period runs from 15<sup>th</sup> June - 14<sup>th</sup> July. That is the usual monthly charges each month.

### G Broadband

This is your Virgin Broadband, the price in this section is before any discounts are applied. They will show in the savings and discounts section if applicable.

### H Television

This is where your Virgin TV services and any premiums will appear.

### I Savings & Discounts

Discounts applied to your bill appear here. You can have more than one discount active at the same time.

### J Any Other Charges?

Any additional charges will be displayed here. For example, an installation or an activation fee will show as a 'one time charge' on your bill.

## Bill Details for June 2023

Account number 1234567 | Bill number 123456789



### YOU JOINED US ON 15<sup>TH</sup> JUNE:

- We activated and started charging for your new services.

### YOUR VIRGIN MEDIA SERVICE CHARGES

BROADBAND		
Description	Dates	Amount
500Mb Broadband	15 June - 14 July 23	70.00
<b>Total for Broadband Service Charges</b>		<b>€70.00</b>

TELEVISION		
Description	Dates	Amount
Virgin Media Loaded TV	15 June - 14 July 23	34.00
<b>Total for Television Service Charges</b>		<b>€34.00</b>

SAVINGS AND DISCOUNTS		
Description	Dates	Amount
€26 off for 12 months	15 June - 14 July 23	-26.00
<b>Total for Savings And Discounts</b>		<b>€26.00</b>

**Your total Virgin Media service charges €78.00**

OTHER CHARGES		
Description	Dates	Amount
N/A		00.00

**Total other charges €00.00**

## Did you know

You can log in to [virginmedia.ie/myvirginmedia](https://www.virginmedia.ie/myvirginmedia) to view your bills and manage your account. All you need is this account number to register.



## Any Questions?

If you've got any questions about billing you can check out the dedicated support section on our website at [virginmedia.ie/billing](https://www.virginmedia.ie/billing). All of the ways to get in touch are also [virginmedia.ie/contact](https://www.virginmedia.ie/contact)