

# Direct Debit or string around your finger?



## Direct Debit

Sign up for Direct Debit at  
[virginmedia.ie/myvirginmedia](http://virginmedia.ie/myvirginmedia)  
or call us on 1908



# Life's easier with Direct Debit

## You can save time and hassle

No messing around with cheques, cash or credit cards here. Instead, your bill is paid automatically by your bank, so you don't need to do a thing.

## You can have peace of mind

Direct Debit is the simplest way to make sure your bill is paid in full and on time each month.

## 3 EASY WAYS to sign up

- 1 Simply go to virginmedia.ie and, if you're not already signed up to My Virgin Media, follow the instructions to register. Once you are registered you will have easy, safe and secure access to your account and you can set up a Direct Debit by completing the 'SEPA Direct Debit online form'.
- 2 Fill in the Direct Debit mandate below and post it back to us at PO Box 16118, Clonsilla, Dublin 15.
- 3 If you prefer you can call us on 1908. All you need to have to hand is your Virgin Media account number and your IBAN bank details.

### Just to note:

If you are setting up a Direct Debit on a joint account or a non IE bank account then you will need to complete and post back the mandate below.

### SEPA Direct Debit Mandate

Name of Creditor: Virgin Media

Address of Creditor: PO Box 16118, Clonsilla, Dublin 15

Creditor identifier: IE42SDD992847

To be completed by Virgin Media/ For Office Use Only  
Unique Mandate Reference (UMR):

By signing this mandate, you authorise Virgin Media to send instructions to your bank to debit your account in accordance with the instruction from Virgin Media. As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited. Your rights are explained in a statement that you can obtain from your bank.

Please complete all fields marked \*

Bank Account to be debited:

Type of Payment:  Recurrent

\*IBAN/ Account No:

\*1st Customer Name: \_\_\_\_\_

Customer Address: \_\_\_\_\_

2nd Customer Name: \_\_\_\_\_

\*Signature 1: \_\_\_\_\_

Signature 2: \_\_\_\_\_

\*Date:

Date:

Please complete and return this mandate to Virgin Media (the Creditor)

For Information Purposes Only

Virgin Media Customer Account Number:

Customer Contact number:

The amounts are variable and may be debited on various dates in accordance with your billing frequency.

